Child Protection
Global Protection Cluster

Child Protection
Area of Responsibility

Annual Survey 2017
Contents of the Annual Survey

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About the Survey
Background

• This survey was carried out by the global level Child Protection Area of Responsibility (CP AoR) to track trends and progress in child protection coordination & determine ways the CP AoR can better support field-based coordination.

• The survey was sent to a listserv of field-based child protection coordinators in countries with a Humanitarian Coordinator and early warning countries.

• Prior to this, similar surveys were carried out in 2012 – 2016.
Responses were received from 20 countries

1. Central African Republic
2. Chad
3. Colombia
4. Democratic Republic of Congo
5. Ecuador
6. Indonesia
7. Iraq
8. Lebanon
9. Madagascar
10. Mali
11. Nepal
12. Niger
13. Nigeria
14. Peru
15. Somalia
16. Sri Lanka
17. Sudan
18. Syria
19. Syria/Gaziantep
20. Ukraine

Comparison:
2017 (N=20)
2016 (N=21)
2015 (N=22)
2014 (N=24)
2013 (N=24)
2012 (N=17)
Limitations

- Although the CP AoR supports coordination groups in over 33 HC and 27 early warning countries*, the findings presented are based only on 20 completed responses, of which three are early warning contexts.

- It is likely that different methodologies were used to provide responses, including different levels of consultation within the coordination team in each context and with members of coordination groups.

- Several of the survey questions require an answer based on estimation or judgment. Thus, some answers reflect the views and perceptions of those who responded.

*Based on CP AoR August 2017 records
1. There is wide local engagement in child protection coordination groups, including an increase of national NGO participation.

This year, the reported number of national NGOs engaged at the national and sub-national coordination levels increased by at least 12% compared with previous years (2014 – 2016). National NGOs are reported to make up over 60% of membership in the majority of responding country coordination groups.

2. 2017 saw an increase in shared coordination leadership arrangements among respondents.

Ninety per cent of responding coordination groups reported shared leadership, in contrast with 2016 that showed 81% as having co-leadership arrangements. Most common types of reported shared leadership included 1) UNICEF and the Government co-leading (35%) and 2) Government, an NGO, and UNICEF sharing coordination responsibilities (20%).
Top Ten Findings

3. Only half of Child Protection Coordinators have a dedicated coordination role, meaning many continue to “double hat” and have both program management and coordination roles.

Only 35% of respondents have a role that is fully dedicated to coordination. Though according to CP AoR 2017 records*, about half of coordinators have dedicated roles, and only 40% of Information Management Officers (IMOs) have a dedicated role.

4. Coordination and information management (IM) capacity continues to grow.

Responding coordinators have an average of 2.7 years of coordination-related experience, which is a slight increase from 2016. The proportion of respondents reporting an increase in Information Management capacity also rose from 57% to 70% this year.

*subject to change given turnover and staffing gaps
5. The use of globally agreed assessment tools continues to increase.

On the whole, 65% of coordination groups now use Secondary Data Reviews (SDRs) to inform their response. However, only 45% updated their SDRs in the past 12 months, a number similar to previous years. The proportion of contexts where a CPRA or similar CP Assessment had been carried out within the last year is 80% (17 countries), which was a significant leap from previous years. Of these, eleven of the 17 countries (65%) used assessment results to inform their response strategy.

6. Approximately 90% of reporting coordination groups monitor the progress of their response.

Seventy per cent of coordination groups use the 3W, 4W or 5W tool to monitor the efficacy of the CP humanitarian response. Another 20% of countries conduct on-site assessments, field visits, and quarterly review of progress on the Humanitarian Response Plan to monitor progress and the context.
7. Child protection funding remains one of the biggest challenges faced by coordination groups.

Fifty per cent of groups report a marginal or substantial decrease in funding this year, whereas, in 2016, 57% of CP groups reported a *funding increase*. Additionally, ten countries ranked “lack of sufficient funding” as the top or second main challenge they face.

8. The top three challenges reported by coordination groups included *lack of sufficient funds, low CP technical capacity, and low child protection visibility.*

This year showed more varied perceptions of top challenges as compared with 2015 & 2016, with these three challenges being ranked as the primary challenge by five countries each.
9. **Relationships with the Protection Cluster at the country level have room for improvement.**

In 2017, only 15% of respondents ranked this relationship as very good, which is down 14% from 2016. The majority of respondents (85%) reported that the relationship was good but in need of strengthening, particularly in the areas of communication and visibility, prioritization, and general understanding of Child Protection.

10. **Support from the global level CP AoR is consistently rated well.** On scales of 1 – 10 and across the three areas of appropriateness, timeliness, and quality:

   - 86% of respondents accessing **in-country support from the CP AoR Rapid Response Team** ranked this service at an 8 or higher in all three areas.
   - 92% of respondents accessing **helpdesk assistance** ranked this service at an 8 or higher in all three areas.
Findings
33

Average number of months of Child Protection coordination experience among respondents
Q5: Are you a dedicated coordinator or do you also do programme work (double hatting)?

In 2016, 43% of respondents reported being a dedicated coordinator, showing a decrease in *responding* dedicated coordinators this year.
SECTION 1
Coordination Structure
Q6: At the national level, does your coordination group have shared leadership arrangements?

- Yes, UNICEF, an NGO, and the Government share leadership: 4 Countries
- Yes, UNICEF co-leads with an International NGO, without government: 2 Countries
- Yes, UNICEF co-leads with the Government, without an NGO co-lead: 7 Countries
- No, UNICEF leads on its own: 2 Countries

*Five Countries reported other leadership arrangements, including leading with OHCHR, UNFPA, UNFPA & the Government, two INGOs co-leading the CP sector, and Government leading alone*
Q9a: Approximately how many organisations are members of your Child Protection coordination group at the national level?

22 Average number of member organizations within national CP Coordination Groups

Average Reported* Breakdown of Membership across Groups

- National Organizations 61%
- International Organizations 39%

In 2016, the estimated breakdown was 51% INGOs and 49% national NGOs, showing an increase of 12% in 2017 for the national NGO average. Fourteen of 20 reporting coordination groups show national organisation membership to be 50% or higher.

*Based on respondent estimations
Q9b: Approximately how many organisations are members of your Child Protection coordination group at the sub-national level?

26

Average number of member organizations within sub-national CP Coordination Groups

Average Reported* Breakdown of Membership across Groups

- National Organizations 65%
- International Organizations 35%

In 2016, the estimated breakdown was 49% INGOs and 51% national NGOs, showing an increase of 14% in 2017 for the national NGO average. Of the 15 coordination groups reporting sub-national coordination groups, eleven groups maintain national organization membership at 60% or higher.

*Based on respondent estimations
Q10: Does your Coordination Group have a Strategic Advisory Group (SAG)?

30% of respondents reported having Strategic Advisory Groups.
Q11: Of countries with a SAG, how many SAG members that are National NGO, International NGO, or Government members?

National NGOs are present in all reported SAGs, whereas Governments are represented in only three of the six.
Q12: How many sub-national Child Protection coordination groups are there in your context?

50% have four or more sub-national groups

*Those in the “other” category reported nine, 22, or 75 sub-national CP Coordination groups (one for each district - activated only during emergencies).
Q13 & 14: Of sub-national groups, how many are led or co-led by...?

13 Countries reported sub-national groups led by a national NGO or Government

4 Countries reported sub-national groups led by international NGOs
Q15 & 16: Are any of the Coordination Group meetings held in a local language? Are key documents available in local languages?

Languages include: Arabic, Bahasa Indonesia, French, Kurdish, Malagasy, Nepali, Russian, Sinhalese, Spanish, Tamil, and Ukrainian
Q18: How would you rate the relationship with the Protection Cluster?

Overall rankings related to the relationship with the Protection Cluster at the field level decreased this year. In 2016, 29% of respondents ranked the relationship as very good – showing a satisfaction decrease of 14% in 2017. Rankings of 2 or 3 were 67% in 2016, but 85% in 2017, showing significant room for improvement, particularly in the areas of communication and visibility, prioritization, and general understanding of Child Protection.
Q19: How would you rate the relationship with the GBV AoR?

Dynamics remained relatively the same as compared with 2016, with the ranking of a “2” decreasing from 48% in 2016 to 35% in 2017. A ranking of 3 increased by 11% in 2017, showing a need for improved communication, clarification of roles, and coordinated approaches with the GBV AoR.
Q20: How would you rate the relationship with the Inter Cluster Coordination Group?

1. Very good in all aspects (46%)
2. Good but with some challenges (46%)
3. Good, in need of significant strengthening (8%)
4. No, we do not have good working relations

Areas for improvement include heavy reporting burdens and visibility & prioritization of Child Protection.

*No comparison available as new question in 2017*
**Q22:** Is there a dedicated Information Manager Officer for your Coordination Group?

- Yes, 40%
- No, 60%

**Q23:** Compared to this time last year, has the CP Information Management Capacity for your Coordination Group improved or been strengthened?

- Yes, 70%
- No, 30%

**Comparison:**
- 2017: 70%
- 2016: 57%
- 2015: 70%+
- 2014: ---%
- 2013: 45%
- 2012: 44%
SECTION 2

Needs and Responses
Q24: Have you participated in a Multi-Cluster Needs Assessment/MIRA in the past 12 months?

![Pie chart showing 40% Yes and 60% No]
**Q25:** Does your CP coordination group have a Desk Review or SDR for your context, which has been updated in the past 12 months?

- No, we do not have a Desk Review or a Secondary Data Review: **35%**
- No - we do have a Desk Review or a Secondary Data Review, but it has not been updated in the last past 12 months: **20%**
- Yes: **45%**

**Comparison:**
- 2017: 45%
- 2016: 48%
- 2015: 45%
- 2014: 37%
- 2013: ---%
- 2012: 26%
Q26: If "yes" to Q25, describe whether the Secondary Data Review (SDR) has been useful or not.

**Useful for:**
- Advocacy
- Monitoring
- Resource Mobilization
- Trends Analysis
- Planning for CPIE response

**Challenges:**
- Requires significant effort and is often deprioritized due to other urgent priorities

Q27: Nine (9) countries reported they would like support to conduct or update their SDR. Ten (10) countries chose N/A as they reported having a satisfactory SDR.
Q28: Have you conducted a Child Protection Rapid Assessment (CPRA) or other CP assessments in the past 12 months?

- Yes: 85%
- No: 15%

Comparison:
- 2017: 85%
- 2016: 38%
- 2015: 36%
- 2014: 29%
- 2013: 58%
- 2012: ---%

Q29: If "yes" to Q28, has the information from the CPRA or other assessment been used to inform the response strategy for your CP Coordination Group?

- Yes, 65%
- No, 35%

Comparison:
- 2017: 65%
- 2016: 76%
- 2015: 86%
- 2014: 100%
- 2013: 75%
- 2012: ---%

*11 of 17 countries carrying out assessments reported the information was useful
Q30: Does your CP coordination group systematically monitor the changing nature of protection risks to children?

Comparison:

Yes, 61%
No, 39%

Q31 & 32: Does your CP coordination group have an agreed work plan in place? If so, does this work plan refer to the CPMS?

Comparison:

Yes, 85%
No, 15%

*100% of the 17 coordination groups with a work plan in place stated that their work plan refers to the CPMS. Improvement from all previous years.
Q33: Does your coordination group have Task Forces or Working Groups for different thematic areas?

16 countries (80% of respondents) have task forces or working groups for specific technical areas within their child protection coordination groups.
Q34: What are the thematic groups?

*Other groups include the following: Children affected by Armed Conflicts, CAAFAG, DDR, CPMS, CP and Education Joint Working Group, Right to Identity, Emergency Preparedness, and Advocacy. A few sub-national coordination groups have early marriage task forces.
Q35 & 36: In last 12 months, have you been in contact with any of the Alliance Global Task Forces or Working groups? Do you receive the Alliance newsletter, emails, or invitations?

12 countries were in touch with the Alliance Working Groups or Task Forces

70% reported they receive Alliance materials
Q37: How does your CP coordination group monitor the progress of the CP humanitarian response?

Using the 3W, 4W, or 5W (Who, What, Where tools) 70%

No common response monitoring is taking place for Child Protection 10%

Other 20%

*Other means of monitoring include on-site assessments and visits and quarterly dashboards for the HRP.

Comparison for 3/4/5W Use:

- 2017: 70%
- 2016: 75%
- 2015: 58%
- 2014: 58%
- 2013: ---%
- 2012: ---%
Q38 & 39: Has your CP Coordination Group conducted any Child Protection in Emergencies (CPiE) related trainings in-country in the past 12 months? If "yes," which trainings?

- 90% of responding countries conducted CPiE-related trainings in the past year – an increase from previous years
- Other trainings involved PSS/MHPSS, CPiE mobile team training, Child Labour, Child Safeguarding, GBV & MHPSS IASC Guidelines, and Community-based Child Protection.

![Bar chart showing the distribution of CPiE-related trainings](image)
Q40 & 41: Has your CP Coordination Group organised or conducted any trainings in the past 12 months that are focused on capacity strengthening not directly related to CPiE technical areas?

- **2 countries** (10% of respondents) conducted capacity development trainings not directly related to a CPiE technical areas in the past year

- **Types of trainings**
  - Project Design and Leadership & Management Trainings: 1 country
  - Programme Management: 1 country
Q42: Compared to this time last year, would you say funding for CPiE has:

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5%</td>
<td>Increased substantially</td>
</tr>
<tr>
<td>10%</td>
<td>Marginally increased</td>
</tr>
<tr>
<td>25%</td>
<td>Stayed the same</td>
</tr>
<tr>
<td>30%</td>
<td>Marginally decreased</td>
</tr>
<tr>
<td>20%</td>
<td>Decreased substantially</td>
</tr>
<tr>
<td>10%</td>
<td>Do not know</td>
</tr>
</tbody>
</table>

Fifty per cent of groups report a marginal or substantial decrease in funding, whereas, in 2016, 57% of CP groups reported a funding increase.
Q43: How does the current level of funding for Child Protection compare to the CP funding needs in your context?

50% Funding Gap Comparison:

- 2017: 65%
- 2016: 38%
- 2015: 45%
- 2014: 38%
- 2013: ---%
- 2012: ---%

The CPiE response in-country is fully funded.
The CPiE response has a funding gap of under 25%.
The CPiE response has a funding gap of between 25-50%.
The CPiE response has a funding gap of over 50%.
I am not sure about the funding gap we have.
Ten respondents were unsure how much was specifically allocated to Child Protection.

Seven countries reported the following percentages allocated to Child Protection:

- 1 – 10% - 2 countries
- 11 – 20% - 1 country
- 21 – 30% - 1 country
- 31 – 40% - 0
- 41 – 50% - 1 country
- 51 – 60% - 2 countries

Q45: Do the members of your coordination group think that the HRP allocation to CP was fair and proportional to the numbers of children in need, required activities, & coordination group targets?

Why not?

- Child protection is often **not viewed as a priority**
- Under-funding does not allow for scale-up or capacity development
- In one case, only one UN agency was funded, and no other CP Coordination group members were funded

Q44: What percentage (%) of the Humanitarian Response Plan (HRP) for Protection was allocated to Child Protection?
Q46: In your context, how would you rate the level of support the Child Protection sector receives from the following actors on a scale of 1-5?

- Humanitarian Coordinator (HC)
- Humanitarian Country team (HCT)
- Other sectors
- OCHA staff working on clusters
- Host government
- Donor community

1 = unsupportive & unengaged
2
3 = supportive & engaged
4
5 = extremely supportive & engaged
Q47: What are the overall top five challenges for members of your coordination group in responding to emergency CP issues in your context?
Comparison between 2015 – 2017 Data on Top Challenge

2017 showed more varied perceptions of top challenges as compared with 2015 & 2016, with lack of sufficient funds, CP technical capacity, and low visibility ranked by five countries each as their top challenge.

For CP technical capacity, however, 8 countries rated this as the second primary challenge – making it the highest ranked challenge overall.
SECTION 3

The Minimum Standards for Child Protection in humanitarian response
Q48: Have Child Protection Minimum Standards (CPMS) - focused activities been organised in your context over the past 12 months?

Fifteen responding countries reported organising CPMS-related events in 2017, compared with 16 countries in 2016. However, more events were reported in 2017 than last year.

Mainstreaming workshops focused on CCCM, Education, and Food Security/Livelihoods in particular.
Q49: If you held an event/events as indicated in question 48, who was the target audience:
Q50: How is your CP coordination group and its members using the CPMS?
Q51: Compared to this time last year, how would you and members of your coordination group say the CPMS has impacted the CPiE response in the following areas:
Q52: What actions could help improve awareness and use of the CPMS to improve quality programming?

Most notable actions include increased need for local translation, training, mainstreaming/integration of CP across sectors, and supplementary materials.
SECTION 4
Global Support
Q53: Over the past 12 months, has your CP coordination group accessed any of the following?

- Remote or in-country assistance from the Global Alliance and its Working Groups and Task Forces
- Assistance on coordination from the regional office
- CP AoR Help Desk
- In-country assistance from the Global CP AoR / RRT
- Remote assistance from the Global CP AoR and RRT
- Training supported by the Global Alliance and its Working Groups and Task Forces or CP AoR

Yes in 2017  Yes in 2016
Q54: Please indicate below, on a scale of 1-10, your level of satisfaction with the support you received.

<table>
<thead>
<tr>
<th>Support Provided</th>
<th>Appropriateness</th>
<th>Timeliness</th>
<th>Quality</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training supported by the Global Alliance and its Working Groups and Task Forces, CP AoR, or CP AoR RRT</td>
<td>7.9</td>
<td>7.5</td>
<td>7.8</td>
</tr>
<tr>
<td>Remote assistance from the Global CP AoR and RRT</td>
<td>8.5</td>
<td>7.5</td>
<td>8.6</td>
</tr>
<tr>
<td>CP AoR Help Desk</td>
<td>9.0</td>
<td>8.8</td>
<td>8.9</td>
</tr>
<tr>
<td>Assistance on coordination from the regional office</td>
<td>8.4</td>
<td>7.9</td>
<td>8.6</td>
</tr>
<tr>
<td>In-country assistance from the Global CP AoR or RRT</td>
<td>8.5</td>
<td>7.9</td>
<td>8.5</td>
</tr>
<tr>
<td>Remote or in-country assistance from the Global Alliance and its Working Groups and Task Forces</td>
<td>7.6</td>
<td>7.3</td>
<td>7.0</td>
</tr>
</tbody>
</table>

*These are average rankings, some of which include a few outliers that need to be followed up with relevant coordinators.*
Q55: Please fill out the following matrix about global level guidance and tools.

<table>
<thead>
<tr>
<th>Tool</th>
<th>Use</th>
<th>Access</th>
<th>Aware</th>
<th>Never Heard</th>
</tr>
</thead>
<tbody>
<tr>
<td>OCHA Humanitarian Indicator Registry</td>
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<td>Child Labour in Emergencies Toolkit</td>
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<tr>
<td>Alternative Care in Emergencies (ACE) Toolkit</td>
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<td>CPWG and GBV AoR Fundraising Handbook</td>
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<tr>
<td>Guidelines on the integration of Child Protection Issues into Multi-sectorial Assessments</td>
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<tr>
<td>Guidance for Contextualising the Child Protection Minimum Standards</td>
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<tr>
<td>Starter Pack for Child Protection Coordinators and Information Managers</td>
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<tr>
<td>Inter-agency Guidelines for Case Management &amp; Training Manual</td>
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<tr>
<td>Inter-agency Guidelines on CFS</td>
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<tr>
<td>Child Protection Rapid Assessment Toolkit (CPRA)</td>
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<tr>
<td>CPIE Coordination Handbook</td>
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<tr>
<td>CPMS Handbook</td>
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</tbody>
</table>

- **Use**: I use it
- **Access**: I can access this but do not use it
- **Aware**: I am aware of it but cannot access it
- **Never Heard**: I have never heard of this
Q56: Are you a member of the CP Coordination & IM Skype Group or Google Group?

75% of respondents are members, whereas 80% were in 2016.

This could be due to more “early warning” countries responding this year as compared with previous years. HC countries often have greater interaction with the CP AoR; however, follow-up and inductions are occurring with coordinators who are new or not yet members.
Q57: Is there additional support your coordination group would like to receive from the global level CP AoR? Please add other comments.

- Promote CP visibility within the HNO/HRP processes, particularly with the Protection Cluster
- Support with funding, budgets, and human resources
- Field support for CPIE training of coordination group members
- Coaching on coordination and particular support in managing multiple sub-national levels
- Provide a list of relevant key materials (*e.g.*, *guidelines, webinars, training manuals*) with links for easier access to core materials
Q57 continued:

- More information sharing on services available from the CP AoR
- Capacity Building for Information Managers, including deployment of an IMO to support the roll out of the CP situation and response monitoring tool
- Timing of the annual meeting is problematic. Suggest the beginning of the year.
- Support with contextualization of the CPMS
- Support is adequate, but the problem is having time to access shared resources and available support available
- “Having such a supportive CP AOR has been great! We are definitely one of the most assisted sub-cluster/cluster among protection cluster coordination team.”
35% were planning to participate in the Child Protection Annual Meeting organised by the Alliance for Child Protection in Humanitarian Action.

Requested topics included the following:

- advocacy and fundraising
- remote monitoring of child protection
- ways to determine the impact of psychosocial support interventions
- collaboration with the government

* Many of these topics were covered in either the Annual Meeting or CP AoR Coordinator and IMO Retreat.
The Retreat was attended by a total of 34 participants, excluding global CP AoR team members, and was higher than the previous year. The breakdown of participants included the following:

- 15 Coordinators
- 4 INGO Co-Coordinators
- 4 Information Management Officers
- 9 Global SAG members and National NGO representatives
- 2 CPIE Specialists and recent former coordinators
Global Protection Cluster
Child Protection
Thank you